

BACKWOODS REFINISHING

Preparing for Your Refinishing Project

Note: Please make proper arrangements. Your newly refinished surface must not be used 24 to 36 hours after completion.

1. Depending on the scope of work, your project will take anywhere from a couple of hours to several days. Please consult your project advisor for timelines.
2. The project location must have running water, electricity, and climate control.
3. All faucet drips and drain leaks must be repaired before the project date. (Inquire if you need a quote for repair)
4. Remove all belongings from the item to be resurfaced, the room it is in, and within 15 feet of it. Items outside the room where the work is being done can be covered if they will not be in the way of the work being performed, before our arrival.
5. The process can create dust, so we will do our best to contain as much dust as possible and clean up as best we can.
6. Backwoods Refinishing is not responsible for protecting any personal items.
7. We do not move appliances. If you want them moved, please do so before the project's start date.
8. If you plan to replace any sinks, we highly recommend doing so before the project start date.
9. All surfaces and surrounding areas must be clean and dry before the project's completion. Non-clean items may result in additional charges.
10. Doors to nearby rooms should be closed. Plants should be placed behind closed doors. We will only open closed doors if necessary to access windows for ventilation.
11. For proper curing, the room temperature must be maintained between 68-72 degrees Fahrenheit in the winter and between 72-76 degrees Fahrenheit in the summer.
12. Do not paint the walls or cabinets less than two weeks before the project date.
13. No other work can be completed in the room where the project takes place, and no other job that may create dust can be done anywhere in the home on the day of the project.
14. We use Low VOC, FDA, and EPA-approved products; however, they do have an odor and can be considered offensive by some people. We do our best to ventilate the home, but everyone's tolerance levels are different. It will continue to have an odor until the surface is dry, so we recommend you plan your activities accordingly to have the ability to vacate the premises if needed (Recommended during the process and a minimum of 4 hours after completion). All pets, children, or adults with respiratory, heart conditions, or weakened immune systems cannot be in the home during the project. It is recommended that they leave during and after completion for 24 hours. These are our recommendations: if you choose to remain in the home, you take on full responsibility and liability; please confine pets, people, and children to a remote space of the home away from the project with doors closed and have a backup plan to vacate if the situation dictates the necessity to leave. Backwoods Refinishing holds no responsibility or liability should you choose not to listen to our recommendations.
15. If we cannot gain access and begin work within 15 minutes of our arrival, the work will need to be rescheduled and billed as a cancellation at the rate of 25% of the project's cost (Minimum \$75.00).
16. Any rescheduling or cancellation must be made 24 hours before your project date, or you will be billed a cancellation fee of 25% of the project (Minimum \$75.00).

Customer shall indemnify and hold harmless Company and its partners, directors, agents, employees, and controlling persons (if any), against any losses, claims, damages, or liabilities to any such person, property, or pets in connection with any matter referred to in this Agreement, including without limitation the performance of the services that are the subject of this Agreement, except to the extent that any such loss, claim, damages, or liability are finally judicially determined to have resulted from the gross negligence, bad faith, willful misfeasance, or reckless disregard by the Company of its obligations or duties. Customers' failure to adhere to the requirements of this agreement shall not be a basis for a claim of liability by the Customer to the Company.

Scheduled Date: _____

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